

## Bill Payment Kiosk

### The Challenge

Florida International University is committed to high-quality teaching, state-of-the-art research and creative activity, and collaborative engagement with local and global communities. With a student population of 54,000, FIU is the 10th largest public university in the United States. In order to serve its students better, FIU needed a way to make tuition, housing and bill payment more convenient for its diverse student population.

### The Solution

FIU teamed with Meridian to develop a self-service solution to expedite the payment process for students. Meridian leveraged its proprietary transactional software and G6 Plus kiosk unit to create a self-pay service for FIU students. The G6 Plus is a secure, versatile kiosk designed for robust 24-7 unattended operation. Meridian's transactional software is integrated with university accounting and allows students to look up account balances and make cash and check payments on their tuition, meal plans and housing accounts.



The ADA compliant solution includes a check scanning and escrow device, bill acceptor with bunch note feeder, touchscreen navigation, thermal receipt printer and a camera for added security and analytics.

### The Result

The first self-pay kiosk was installed at FIU in March 2016, with additional kiosks installed in October 2016. During the first year, over 3,000 transactions have been completed resulting in over \$4 million in total transaction value. Of these transactions, 55% were cash and 45% were check, money order or cashier's checks.

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